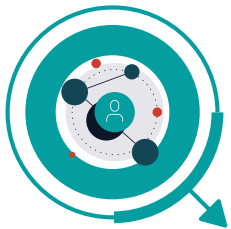


6 Tools Built Into Every ChorusCX Platform

ChorusCX brings cloud communications, workforce optimization, and AI-driven analytics into one platform, so contact centers aren't stitching together point solutions to get the functionality they need. Read our infographic to dive into the 6 modules built into every ChorusCX deployment.



1. CX Module

Omnichannel communications with skills-based routing and AI automation across voice, chat, email, and SMS.



2. Unified Communications

Cloud-based UCaaS for distributed and hybrid teams, covering voice, video, and messaging.



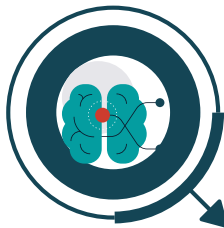
3. Guidance and Knowledge

AI-driven insights and real-time coaching that surfaces the right information mid-call.



4. Productivity Management

Workforce optimization covering scheduling, forecasting, adherence, and quality monitoring.



5. Number Manager

Centralized phone and fax routing across every location, department, and campaign.



6. Managed Services

24/7 technical support, monitoring, and deployment assistance.

Contact our team at ChorusCX to learn more about how these six modules work together on one platform, and how that can be leveraged for your business.